

Invoice defect rate (upload of invoices to Amazon) with Amainvoice

02.11.2022

Currently, your Amazon account may display an increased invoice defect rate for B2B invoices that have not yet been uploaded.

The reason for this is a technical issue on Amazon's part, as the feed transfer in the SP API has reported processing delays on 20.10.2022 and 28.10.2022.

Amazon informed us on the 20.10.2022 at 6:16 pm with the following mail:

Von "MWS Announcements" <do-not-reply@amazon.com>
An "info@amainvoice.de" <info@amainvoice.de>
Datum 20.10.2022 18:16:38
Betreff Feeds API Availability Impacted

We are seeing processing delays in the Amazon MWS Feeds section and the Selling Partner API for Feeds. This issue started at 3:00 AM UTC.

We are investigating the issue and do not have an ETA for recovery at this time.

As well as on the 28.10.2022 at 5:39 pm with the following mail:

Von "MWS Announcements" <do-not-reply@amazon.com>
An "info@amainvoice.de" <info@amainvoice.de>
Datum 28.10.2022 17:39:15
Betreff Feeds API Processing Delays

We are seeing processing delays in the Amazon MWS Feeds section and the Selling Partner API for Feeds. This issue started at 10/28/2022 04:57pm UTC.

Amazon communicated this error in the Amazon Developer Forum as well: <https://sellercentral.amazon.com/forums/t/feeds-api-processing-delays/1361202> and is also visible in the current status of the API as issue: <http://status.mws.amazon.com/>

The Feed API section from the SP API is responsible for receiving the invoices sent by us.

Amainvoice works technically flawless and meets all requirements to submit invoices to Amazon within the IDR (Invoice Defect Rate rules).

All your invoices were submitted on time and can be substantiated by the FeedSubmission logs. Likewise, the successful FeedSubmissionResults (results of the upload) for all transmissions were positively acknowledged by Amazon.

An error of too late transmission of the invoices by Amainvoice is thus excluded.

The rate of late uploaded invoices results from the connection with the technical problem of 20.10.2022 and 28.10.2022.

With kind regards,



Andreas Honisch
CEO – amaZervice GmbH



Amazon Marketplace Web Service Health Dashboard

[Marketplace Web Service](#) » Health Dashboard

Current Status - Nov 2, 2022 PST

Marketplace Web Service publishes information on our service availability in the table below. Service availability is based on currently available data and may not include all applicable information. If you are experiencing a real-time, operational issue with one of our services that is not described below, please inform us by clicking on the "Contact Us" link to submit a service issue report. All dates and times are Pacific Time (PST/PDT).

| North America | | Europe | Japan / Australia | China |
|---|-------------|---|-------------------|-------|
| Current Status | API Section | Details | | |
|  | Feeds | Service experiencing delay in feed processing less ▲ | | |
| | | <div style="border: 1px solid black; padding: 5px;">[07:20 PST] Service experiencing delay in feed processing starting at 10/28/2022 04:57pm UTC. We are currently investigating the issue.</div> | | |
|  | Reports | Service is operating normally | | |
|  | Finances | Service is operating normally | | |



🔒 📌 Feeds API Processing Delays

■ Amazon Marketplace Web Service (MWS) ■ Marketplace Web Service (Amazon MWS) Questions



Abby_Amazon MWS

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This issue started at 10/28/2022 04:57pm UTC.



🔗 Huge Issues - Seller Central Platform

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| 5d | 5d | Antworten | Aufrufe | Benutzer | | ▼ |



ANGEHEFTET, VOR 4 TAGEN



GESCHLOSSEN, VOR 4 TAGEN

28. Okt.

1 / 3

29. Okt.

vor 5d